



## 2010 BUSSELTON HALF IRONMAN TRIATHLON: CHANGES MADE TO WITHDRAWAL REFUND POLICY



20<sup>th</sup> January 2010:

TWA are doing everything they can to accommodate all those wishing to participate in the 2010 Busselton Half Ironman. As a result of such a high demand for places (both Individual and Team), some changes have been made to the 'Conditions of Entry and Waiver' regarding withdrawals and any relevant refunds that may apply.

### **The following sliding scale of refund will now apply:**

Withdrawal prior to 28<sup>th</sup> February 2010 – **90% refund**

Withdrawal 1<sup>st</sup> March – 31<sup>st</sup> March 2010 – **75% refund**

Withdrawal 1<sup>st</sup> April – 15<sup>th</sup> April – **50% refund**

Withdrawal from 15<sup>th</sup> April 2010 – **NO REFUND (Unless medical certificate supplied, then 25% refund applies).**

### **Refund processing dates:**

Withdrawal notifications prior to 31<sup>st</sup> January 2010 – refund will be processed at the beginning of February 2010.

Withdrawal notifications prior to 28<sup>th</sup> February 2010 – refund will be processed at the beginning of March 2010.

Withdrawal notifications prior to 31<sup>st</sup> March 2010 – refund will be processed at the beginning of April 2010.

All other refunds will be processed **within 5 – 7 working days following the completion of the event.** This refund will be given to you in the form of a **credit to the credit card used to make the original entry.**

Please supply TWA administration with a formal letter/email as confirmation of your withdrawal. Please send to: [admin@triathlonwa.asn.au](mailto:admin@triathlonwa.asn.au)

**PLEASE NOTE:** Due to the high demand for places, we encourage those who are injured, or do not feel that they can participate fully in the event, to take advantage of the new withdrawal options to allow those on the waitlist the opportunity to race.

For more information on this event please contact:

Hayley Lethlean, Executive Officer Triathlon WA

08 9387 2907

[Hayley@triathlonwa.asn.au](mailto:Hayley@triathlonwa.asn.au)



Department of  
Sport and Recreation

